

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LISA GAIL GAMBLE, DAWN ELIZABETH
HOWARD, TERESA DARCEL COPE, AND
LINDA SUE MEDLEY

COMPLAINANTS

v.

WEST KENTUCKY RURAL TELEPHONE
COOPERATIVE CORPORATION, INC.

DEFENDANT

CASE NO. 95-168

ORDER TO SATISFY OR ANSWER

West Kentucky Rural Telephone Cooperative Corporation, Inc. ("West Kentucky RTCC") is hereby notified that it has been named as defendant in a formal complaint filed on April 11, 1995, a copy of which is attached hereto.


Pursuant to 807 KAR 5:001, Section 12, West Kentucky RTCC is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

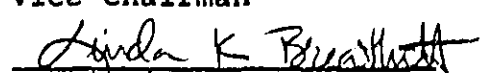
Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 19th day of April, 1995.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

Lisa Gail Gamble Dawn Elizabeth Howard
Teresa Darcel Cope Linda Sue Medley
(Your Full Name)

COMPLAINANT

VS.

West Kentucky Rural Telephone Cooperative
Corporation, Inc.
(Name of Utility)

DEFENDANT

RECEIVED

APR 11 1995

**PUBLIC SERVICE
COMMISSION**

95-168

C O M P L A I N T

Lisa Gail Gamble
Teresa Darcel Cope
Dawn Elizabeth Howard

The complaint of Linda Sue Medley respectfully shows:

(Your Full Name)

(a)	<u>Lisa Gail Gamble</u>	<u>Teresa Darcel Cope</u>	<u>Dawn Elizabeth Howard</u>
	<u>Rt. 1 Box 90 A</u>	<u>Rt. 1 Box 508</u>	<u>Rt. 1 Box 503</u>
	<u>Symsonia, KY 42082</u>	<u>Symsonia, KY 42082</u>	<u>Symsonia, KY 42082</u>

(Your Full Name)

Linda Sue Medley
Rt. 1
Boaz, KY 42027

(Your Address)

(b) West Kentucky Rural Telephone Cooperative Corporation, Inc.
(Name of Utility)

237 North 8th Street Mayfield, KY 42066
(Address of Utility)

(c) **That:** We, the complainants, are representatives of Excel
(Describe here, attaching additional sheets if

Telecommunications. We, and many of our customers and representatives,
necessary, the specific act, fully and clearly, or facts

are dissatisfied with West Kentucky Rural Telephone Cooperative
that are the reason and basis for the complaint.)

Corporation's policy that pertains to their PIC fee for changing

Formal Complaint

Lisa Gail Hamble Linda Sue Medley

Teresa Darcel Cope

Dawn Elizabeth Howard

vs West Kentucky Rural Telephone Cooperative Corporation, Inc.
(Your Name) (Utility Name)

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a customer from one long distance carrier to another. They are presently

charging a sixteen dollar PIC fee to change long distance carriers.

We feel that this is an excessive amount and is out of line with what other

telephone companies in our area charge for the same service.

Wherefore, complainant asks that West Kentucky Rural Telephone
(Specifically state the

Cooperative Corporation, Inc. lower their PIC fee for changing long
relief desired.)

distance carriers to five dollars or less.

Dated at Symonia, Kentucky, this 31 day
(Your City)

of March, 1993.
(Month)

Lisa Gail Hamble
Teresa Darcel Cope
Dawn Elizabeth Howard
Linda Sue Medley
(Your Signature)